

# Student Support Council Meeting Minutes

**Date:** February 9<sup>th</sup>, 2026 / 3:00 – 4:30 pm / **Location:** In-person: M226

**Chair:** Danielle Hoffman **Co-Chair:** Josh Aman / **Recorder:** Isaiah Lee

MEMBERSHIP	
X Josh Aman – Chair Elect	X Yesenia Kozak
X Jennifer Anderson – Vice-Chair & ISP Co-Chair	X Casey Sims
X Summer Baber – Vice-Chair Elect	X Aundrea Snitker
X Danielle Hoffman – Chair	<input type="checkbox"/> Daniel Dodd – Student Rep.
X Joan Jagodnik	<input type="checkbox"/> Britany Ellerbrook
<input type="checkbox"/> Jessica Kissler	X Emily Cavaliere
<input type="checkbox"/> Isaiah Lee – Recorder	X Margaret Mallatt
X Mayla Morgan	X Ni’Cole Sims
X Elizabeth Sauber	X Makayla Blackburn

**Present:** An “X” indicates present at the meeting and an empty box indicates absent.

**Guests:** Ashley Sears

Topic/Item	Discussion	Materials/Upcoming
<b>Committee Business</b>		
<b>EYES Results Overview (Access to Services)</b>  Ashley Sears 30 Minutes 3:00 – 3:30	<ul style="list-style-type: none"> <li>• <b>Key Take-Aways:</b> <ul style="list-style-type: none"> <li>○ What types of support would help you navigate CCC’s systems and services?                             <ul style="list-style-type: none"> <li>▪ Written step-by-steps &amp; videos available online</li> <li>▪ Students want resources on my.Clack, or public website</li> <li>▪ Chatbot- most students noted they would use (only 25% no)</li> </ul> </li> <li>○ Other notes on results:                             <ul style="list-style-type: none"> <li>▪ Didn’t ask about the accessibility of scheduling appts</li> <li>▪ Could start with peak times and scale back from there</li> </ul> </li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">EYES Survey Results- All</a></li> <li>• <a href="#">EYES Spring 2025 - Student Access to Services.pdf</a></li> </ul>